

MED<sup>9</sup>EL



AudioLink

Quick Guide

AW37282\_1.0 (English)



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The AudioLink Quick Guide is intended as an easy-to-use reference when handling your connectivity device. For detailed information on the intended use, indications, contraindications, warnings and precautions of AudioLink, or the complete information on the docking station and other accessories, please refer to the AudioLink user manual.

# AudioLink



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# Assembling AudioLink



- 1 Attach the battery unit and the main unit, starting at the bottom.
- 2 Press the two parts together until the battery unit fully snaps into the main unit.



- 3 The status light will start pulsing to show that your AudioLink is ready to use.

# Disassembling AudioLink



- 1 Insert the opening tool into the groove.



- 2 Slide the opening tool around AudioLink until the main unit and the battery unit detach from each other.

# Charging AudioLink



- 1 Open the rubber socket cover.
- 2 Plug the micro USB cable into the socket, or place AudioLink in the docking station. Plug the USB power adapter or docking station into a power outlet.
- 3 The status light will be orange while charging. When the status light turns green, AudioLink is fully charged.

! AudioLink is delivered with the battery only partly charged. We recommend that you fully charge the battery before using AudioLink.

# Switching On/Off AudioLink



- 1 To switch on AudioLink, press the main button for 2 seconds.



- 2 The status light will illuminate in green or orange, to show that AudioLink is switched on.
- 3 Press the main button again for 2 seconds to switch off AudioLink.

# Pairing with your Audio Processor



**1** Switch off the audio processor.

**2** Switch on AudioLink and make sure it is in standby mode. Only the status light should be active.

**!** If you are a bilateral user, your audiologist should ensure that your audio processors are correctly programmed for the right and left sides.



- 3 Place the coil over the volume button.
- 4 Switch on the audio processor.



- 5 When the audio processor is successfully paired, the left and right connection symbols will light up simultaneously. Your audio processors will now receive sound from AudioLink.

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# Pairing with your Bluetooth® Device



- 1 Switch on AudioLink and make sure it is in standby mode. Only the status light should be active.
- 2 To switch on Bluetooth® pairing mode, press the mix button and the mic button together for 2 seconds.
- 3 The Bluetooth® symbol will blink to show that AudioLink is ready to be paired.



- 4 Make sure Bluetooth® is activated on your device, and search for available Bluetooth devices.
- 5 Select "MED-EL AudioLink" and start pairing.
- 6 If you are asked for a security key, enter "0000"

! If no device is paired within 60 seconds, AudioLink will no longer be in Bluetooth® pairing mode.



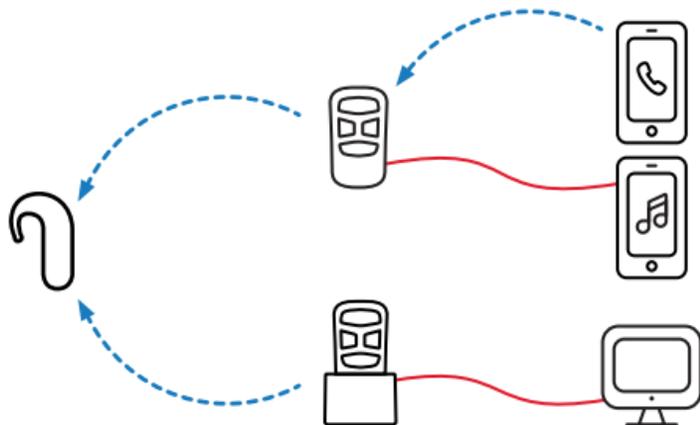
- 7** When AudioLink and your Bluetooth® device are successfully paired, the Bluetooth® symbol will stop blinking and pulse slowly.



- 8** Once AudioLink starts streaming to your audio processor, the left and/or right connection symbols on the main button will pulse slowly, to show that sound is being streamed to your left processor, right processor, or both processors.

# Using AudioLink

Phones, TVs, tablets—you can connect AudioLink to almost any device! The next few pages show you how to connect, and make the most of your hearing in any situation.



— Cable Connection      - - - - Wireless Connection

# Talking on the Phone

AudioLink can be used for conventional phone calls, and also for VoIP services such as Skype or FaceTime.



- 1** Make sure AudioLink is paired with your phone or other Bluetooth® device.
- 2** Use the attachment clip or lanyard to position AudioLink close to your mouth.
- 3** To make a call, select the number or contact on your phone as normal. The audio from your phone will then be streamed to your audio processor.



- 4** If you receive a call, the ring tone will be streamed to your audio processor. Press the main button once to accept the call. To reject the call, press and hold the main button for 2 seconds.
  - 5** To hang up on an active phone call, press the main button once.
- !** By default, your audio input is a mix of the AudioLink signal and the audio processor microphones. You can change the setting by pressing the mix button.

# Listening to Music

Connect your phone or other music device to AudioLink, and stream music wirelessly to your audio processor. For more ways to connect to your music device, check out our support section at [go.medel.com/audiolink-music](http://go.medel.com/audiolink-music)



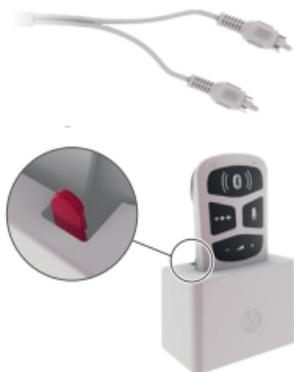
- 1 Connect your phone or other device to AudioLink using the provided cables.
- 2 Select the music you would like to listen to, and press play.
- 3 The music will start streaming to your audio processor.

! By default, your audio input is a mix of the audio source signal and the audio processor microphone signal. You can change the setting by pressing the mix button.

AudioLink

# Watching TV

You can use AudioLink together with the docking station to hear the TV more clearly from across the room.



- 1 Connect the docking station to your TV using the provided RCA (or cinch) cable.
- 2 Open the rubber socket cover and place AudioLink into the docking station.
- 3 Switch on your TV to start streaming.

! By default, your audio input is a mix of the TV signal and the audio processor microphone signal. You can change the setting by pressing the mix button.

# Using the Remote Microphone

AudioLink can be used as a remote microphone, streaming sound from your environment straight to your audio processor. It can be used in group situations and one-to-one conversations.

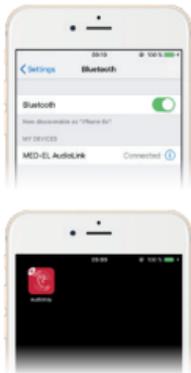


- 1 Press the mic button to start streaming.
- 2 The mic button will light up to show that the remote mic is activated.
- 3 To position the remote mic effectively for group conversations, you can place AudioLink in the docking station.

! By default, your audio input is only from the AudioLink remote microphone. You can change the setting by pressing the mix button.

# Using AudioLink with AudioKey

The AudioKey app allows you to control your audio processor directly from your phone. Some audio processors connect to AudioKey via AudioLink. To find out if your audio processor is compatible, please visit [go.medel.com/audiokey-compatibility](http://go.medel.com/audiokey-compatibility)



- 1 If you do not already have the AudioKey app on your phone, visit your app store and download it.
- 2 Make sure AudioLink is paired with your phone.
- 3 Open AudioKey. You should now be able to change the settings of your audio processor from your phone.

! For a detailed description of the app and its additional functions, please refer to the AudioKey user manual.

# Indicator Light



## Status Light

Light Pattern	Meaning	Required Action
	AudioLink active	None
	Charger connected and charging process finished	Remove AudioLink from the power outlet.
	AudioLink active and battery level low	Charge the battery
	Charger connected and battery charging	None



## Bluetooth Symbol

Light Pattern	Meaning	Required Action
	AudioLink is in Bluetooth pairing mode	None
	Active Bluetooth wireless connection	None



## Left/Right Connection Symbol

Light Pattern	Meaning	Required Action
	AudiLink is synchronising to corresponding audio processor	None
	AudiLink is streaming to corresponding audio processor	None
	Audio processor pairing successful	None



## Bluetooth and Connection Symbols

Light Pattern	Meaning	Required Action
	Incoming phone call	Accept or reject phone call

## Mix Button

### Light Pattern



### Meaning

Audio input is a mix of AudioLink signal and the audio processor microphones

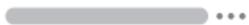
### Required Action

None



## Mic Button

### Light Pattern



### Meaning

Remote microphone active

### Required Action

None



# Care and Maintenance

AudioLink is designed for durability and reliability. When handled with sufficient care, it will function for a long time.

1. Do not drop the device.
2. Do not try to repair electronic parts of your AudioLink. Do not open, except to detach the battery, or alter any system component as this may damage the system and voids warranty claims.
3. Store AudioLink in a safe place when not in use.
4. Protect AudioLink from liquids, dust and excessive temperatures.
5. Do not clean AudioLink in, or under, water. Use a damp cloth to gently clean AudioLink. Never use household cleaning products or alcohol.
6. Do not use a microwave or any other heating devices to dry AudioLink. If necessary, wipe it off with a dry tissue.
7. Do not use tools with sharp edges, such as a screwdriver or knife, to detach the battery from the control unit. Only use the provided opening tool.

# Troubleshooting

Problem	Possible Cause	Recommended Action
Audio streaming does not start. Right and/or left connection symbols on the main button do not blink	Audio processor is not paired with AudioLink	<ul style="list-style-type: none"><li>- Pair your audio processor with AudioLink</li></ul>
No sound during audio streaming although the right and/or left connection symbols are blinking	Audio processor is out of range or switched off	<ul style="list-style-type: none"><li>- Ensure audio processor is switched on</li><li>- Replace audio processor battery</li><li>- Move AudioLink closer to audio processor</li></ul>
Distorted sound during audio streaming	Device is not within range, or there is interference from other devices	<ul style="list-style-type: none"><li>- Move AudioLink closer to audio processor</li><li>- Remove other devices which could interfere with the wireless frequency, for example internet routers or PCs</li></ul>

Problem	Possible Cause	Recommended Action
No sound, or sound too quiet	Volume too low	<ul style="list-style-type: none"><li>- Increase volume on device, then on AudioLink</li></ul>
Sound too loud, or distorted	Volume too high	<ul style="list-style-type: none"><li>- Decrease volume on AudioLink, then on device</li></ul>
Streaming with the docking station or audio cables does not work, although the right and/or left indicator lights are blinking	Audio cable is not connected properly	<ul style="list-style-type: none"><li>- Check that all cables are properly connected, and/or that AudioLink is placed correctly in the docking station</li></ul>
AudioLink frozen	AudioLink has an unexpected problem	<ul style="list-style-type: none"><li>- Switch AudioLink off and on again</li><li>- Disassemble the AudioLink main unit from the battery, and reassemble. Switch AudioLink back on.</li></ul>







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